

Consumer Confidence Report

Annual Drinking Water Quality Report

WATERLOO

IL1330300

Annual Water Quality Report for the period of January 1 to December 31, 2023

This report is intended to provide you with important information about your drinking water and the efforts made by the water system to provide safe drinking water.

The source of drinking water used by WATERLOO is Purchased Surface Water

For more information regarding this report contact:

Name Timothy G. Albers .

Phone (618) 979 - 4434 .

Este informe contiene información muy importante sobre el agua que usted bebe. Tradúzcalo ó hable con alguien que lo entienda bien.

Source of Drinking Water
The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally-occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity.
Contaminants that may be present in source water include: - Microbial contaminants, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife. - Inorganic contaminants, such as salts and metals, which can be naturally-occurring or result from urban storm water runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming. - Pesticides and herbicides, which may come from a variety of sources such as agriculture, urban storm water runoff, and residential uses. - Organic chemical contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban storm water runoff, and septic systems. - Radioactive contaminants, which can be naturally-occurring or be the result of oil and gas production and mining activities.

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the EPAs Safe Drinking Water Hotline at (800) 426-4791.
In order to ensure that tap water is safe to drink, EPA prescribes regulations which limit the amount of certain contaminants in water provided by public water systems. FDA regulations establish limits for contaminants in bottled water which must provide the same protection for public health.
Some people may be more vulnerable to contaminants in drinking water than the general population.
Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by Cryptosporidium and other microbial contaminants are available from the Safe Drinking Water Hotline (800-426-4791).
If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. We cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at http://www.epa.gov/safewater/lead .

Source Water Information

Source Water Name	Type of Water	Report Status	Location
CC 02-MASTER METER	FF IL1635040 TP07	SW	<u>Active</u> . E SIDE IL RT 3 AT NEW HANOVER RD

Source Water Assessment

We want our valued customers to be informed about their water quality. If you would like to learn more, please feel welcome to attend any of our regularly scheduled meetings. The source water assessment for our supply has been completed by the Illinois EPA. If you would like a copy of this information, please stop by City Hall or call our water operator at (618) 979 - 4434. To view a summary version of the completed Source Water Assessments, including: Importance of Source Water; Susceptibility to Contamination Determination; and documentation/recommendation of Source Water Protection Efforts, you may access the Illinois EPA website at <http://www.epa.state.il.us/cgi-bin/wp/swap-fact-sheets.pl>.

Source of Water: IL AMERICAN-EAST ST LOUIS Illinois EPA considers all surface water sources of community water supply to be susceptible to potential pollution problems, hence, the reason for mandatory treatment for all surface water supplies in Illinois. Mandatory treatment includes coagulation, sedimentation, filtration, and disinfection. Within the Illinois portion of the Mississippi River Watershed, which is illustrated in Figure 3, many commodities, including manufactured goods, petrochemicals, and pesticides are transported along the river system. The production, storage, and transportation of these commodities are a major concern, especially when occurring near surface water intakes. In addition, agricultural runoff within the Illinois portion of the Mississippi River Basin contributes to the susceptibility of the IAWC-East St. Louis intakes. With high flow rates and long distances of travel on the Mississippi River, critical areas can be extensive. The critical area for the IAWC-East St. Louis intake was determined using data from a joint U. S. Environmental Protection Agency/U. S. Geological Survey project. This project used a computer modeling program (SPARROW) to determine travel times on major rivers in the United States. Accidental spills of hazardous materials into navigable waterways are a major concern because of their frequency in the United States in recent years. Illinois has access to 1,116 miles of inland waterway that can handle commercial barge traffic. These include the Upper Mississippi River, Illinois River Waterway, and the Ohio River. Along these waterways are numerous facilities that load and unload hazardous materials. Analysis of reported spills indicate that between 1974 and 1989, 794 accidental spills of hazardous materials occurred along Illinois waterways. Approximately 92% of these spills occurred along the Mississippi and/or the Illinois River. Figure 2 shows the critical area of concern (Zone 1) for the IAWC-East St. Louis surface water intake. Spills occurring in this critical area will travel to the intake in five hours or less, making contingency planning and spill reporting a major concern in this watershed. Information concerning spill response planning on the Mississippi River may be found at the U. S. EPA website www.epa.gov/region5/oil, and additional data can also be downloaded at the U. S. Geological Survey's FTP site

Lead and Copper

Definitions:

Action Level Goal (ALG): The level of a contaminant in drinking water below which there is no known or expected risk to health. ALGs allow for a margin of safety.

Action Level: The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.

Lead and Copper	Date Sampled	MCLG	Action Level (AL)	90th Percentile	# Sites Over AL	Units	Violation	Likely Source of Contamination
Copper	08/09/2022	1.3	1.3	0.267	0	ppm	N	Erosion of natural deposits; Leaching from wood preservatives; Corrosion of household plumbing systems.

Water Quality Test Results

Definitions:	The following tables contain scientific terms and measures, some of which may require explanation.
Avg:	Regulatory compliance with some MCLs are based on running annual average of monthly samples.
Level 1 Assessment:	A Level 1 assessment is a study of the water system to identify potential problems and determine (if possible) why total coliform bacteria have been found in our water system.
Level 2 Assessment:	A Level 2 assessment is a very detailed study of the water system to identify potential problems and determine (if possible) why an E. coli MCL violation has occurred and/or why total coliform bacteria have been found in our water system on multiple occasions.
Maximum Contaminant Level or MCL:	The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.
Maximum Contaminant Level Goal or MCLG:	The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.
Maximum residual disinfectant level or MRDL:	The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.
Maximum residual disinfectant level goal or MRDLG:	The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.
na:	not applicable.
mrem:	millirems per year (a measure of radiation absorbed by the body)
ppb:	micrograms per liter or parts per billion - or one ounce in 7,350,000 gallons of water.
ppm:	milligrams per liter or parts per million - or one ounce in 7,350 gallons of water.
Treatment Technique or TT:	A required process intended to reduce the level of a contaminant in drinking water.

Waterloo Regulated Contaminants

Disinfectants and Disinfection By-Products	Collection Date	Highest Level Detected	Range of Levels Detected	MCLG	MCL	Units	Violation	Likely Source of Contamination
Chlorine	2023	1.8	1 - 2	MRDLG = 4	MRDL = 4	ppm	N	Water additive used to control microbes.
Haloacetic Acids (HAA5)	2023	21	4.4 - 22.5	No goal for the total	60	ppb	N	By-product of drinking water disinfection.
Total Trihalomethanes (TTHM)	2023	50	15 - 86.9	No goal for the total	80	ppb	N	By-product of drinking water disinfection.

Violations Table

Haloacetic Acids (HAA5)			
Some people who drink water containing haloacetic acids in excess of the MCL over many years may have an increased risk of getting cancer.			
Violation Type	Violation Begin	Violation End	Violation Explanation
MONITORING, ROUTINE (DBP), MAJOR	10/01/2023	12/31/2023	We failed to test our drinking water for the contaminant and period indicated. Because of this failure, we cannot be sure of the quality of our drinking water during the period indicated.

Our water system violated a drinking water standard over the past year. Even though these were not emergencies, as our customers, you have a right to know what happened and what we did to correct these situations.

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not Waterloo's drinking water meets health standards. During October 1, 2023 - December 31, 2023 we monitored the water system for trihalomethanes (THMs) and haloacetic acids (HAAs) which are disinfection by-products (DBPs). The IEPA laboratory had quality control failure for the HAA analysis and required the HAA samples to be resampled. The HAA resamples were collected outside of the October 1 - December 31, 2023 monitoring period. Although, the DBP sample results were well below the action levels of 80 part per billion (ppb) for total THMs and 60 ppb for total HAAs, Waterloo resampled the required HAA sample locations, but outside of the October 1 - December 31, 2023 monitoring period on February 5, 2024. Therefore are required to notify the public of the error and violation. The City of Waterloo's DBP concentrations in their drinking water are below the THM & HAA action levels, as a result the water is safe to use and drink as needed.

Corrective Action

Going forward, the City of Waterloo's sample collector will verify the required water quality samples and resamples are collected in the required monitoring period.

Coliform Bacteria

Maximum Contaminant Level Goal	Total Coliform Maximum Contaminant Level	Highest No. of Positive	Fecal Coliform or E. Coli Maximum Contaminant Level	Total No. of Positive E. Coli or Fecal Coliform Samples	Violation	Likely Source of Contamination
0	5% of monthly samples are positive.	0.8		0	N	Naturally present in the environment.

Lead and Copper

Definitions:
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 Action Level: The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.

Lead and Copper	Date Sampled	MCLG	Action Level (AL)	90th Percentile	# Sites Over AL	Units	Violation	Likely Source of Contamination
Copper	2023	1.3	1.3	0.717	1	ppm	N	Erosion of natural deposits; Leaching from wood preservatives; Corrosion of household plumbing systems.
Lead	2023	0	15	4	0	ppb	N	Corrosion of household plumbing systems; Erosion of natural deposits.

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Water Quality Test Results

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IL American-East St Louis Regulated Contaminants

Disinfectants and Disinfection By-Products	Collection Date	Highest Level Detected	Range of Levels Detected	MCLG	MCL	Units	Violation	Likely Source of Contamination
Chloramines	2023	3.1	2 - 4	MRDLG = 4	MRDL = 4	ppm	N	Water additive used to control microbes.
Haloacetic Acids (HAA5)	2023	29	10.8 - 40.1	No goal for the total	60	ppb	N	By-product of drinking water disinfection.
Total Trihalomethanes (TTHM)	2023	63	12.4 - 62.6	No goal for the total	80	ppb	N	By-product of drinking water disinfection.
Inorganic Contaminants	Collection Date	Highest Level Detected	Range of Levels Detected	MCLG	MCL	Units	Violation	Likely Source of Contamination
Fluoride	2023	0.8	0.79 - 0.79	4	4.0	ppm	N	Erosion of natural deposits; Water additive which promotes strong teeth; Discharge from fertilizer and aluminum factories.
Nitrate [measured as Nitrogen]	2023	3	0.66 - 4.45	10	10	ppm	N	Runoff from fertilizer use; Leaching from septic tanks, sewage; Erosion of natural deposits.
Sodium	2023	25	24.7 - 24.7			ppb	N	Erosion from naturally occurring deposits. Used in water softener regeneration.

Turbidity

	Limit (Treatment Technique)	Level Detected	Violation	Likely Source of Contamination
Highest single measurement	1 NTU	0.3 NTU	N	Soil runoff.
Lowest monthly % meeting limit	0.3 NTU	100%	N	Soil runoff.

Information Statement: Turbidity is a measurement of the cloudiness of the water caused by suspended particles. We monitor it because it is a good indicator of water quality and the effectiveness of our filtration system and disinfectants.

Total Organic Carbon

The percentage of Total Organic Carbon (TOC) removal was measured each month and the system met all TOC removal requirements set, unless a TOC violation is noted in the violations section.

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Monitoring Location Requirements Not Met for the Waterloo water system

Our water system violated a drinking water standard over the past year. Even though these were not emergencies, as our customers, you have a right to know what happened and what we did to correct these situations.

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What should I do?

There is nothing you need to do at this time.

The table below lists the contaminant(s) properly test for during the last year, how often we are supposed to sample for DBPs once per year, how many samples we are supposed to take, how many samples we took, when samples should have been taken, and the date on which follow-up samples were (or will be) taken.

Contaminant	Required sampling frequency	Number of samples taken	When all samples should have been taken	When samples were or will be taken
THM	once/quarter/year	4	December 31, 2023	February 5, 2024
HAA	once/quarter/year	4	December 31, 2023	February 5, 2024

What happened? What is being done?

The required DBP samples were collected in the October 1, 2023 – December 31, 2023 monitoring period, but due to the IEPA laboratory HAA quality control failure the HAA samples had to be resampled. The HAA sample locations were resampled on February 5, 2024, which is outside the October 1, 2023 – December 31, 2023 monitoring period. Therefore a violation and public notification is required. The City of Waterloo DBP concentrations in the drinking water are below the THM & HAA action levels, as a result the water is save to use and drink as needed.

For more information, please contact Kelli Pace at (618) 939 – 8600, kp@waterloo.il.us, or 100 West Fourth Street Waterloo, IL 62298.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

This notice is being sent to you by Waterloo’s water system.

Water System ID#: IL1330300

Date distributed: June 15, 2024